





A photograph of a large industrial facility, likely a refinery or chemical plant, at night. The scene is illuminated by numerous bright lights, creating a high-contrast image against the dark sky. Several tall distillation columns and complex piping systems are visible. The overall atmosphere is one of intense industrial activity.

MULTISERWIS

2017

MULTISERWIS Sp. z o.o.

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Headquarters and Locations

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Headquarters and our branches in Europe

**We are a leader among the
insulation and scaffolding
companies in Poland.**



➤ For over 26 years, the core business of **Multiserwis Sp. z o.o.** is associated with technical insulation.

➤ Multiserwis Sp. z o.o. has expanded its business to include the production of supporting structures, metal sheet protective coatings and insulation mattresses, as well as assembly services for the industry and construction sectors, becoming one of the largest enterprises of this sector in Europe.

➤ In 2013, Multiserwis merged with BIS plettac with the registered office in Ostrzeszów, becoming a leading and the largest enterprise specialising in scaffolding services.

➤ In 2014, we took over part of the enterprise (BIS Izomar) whose primary business focus is the design and completion of construction projects involving the installation of industrial insulation, industrial facades, and acoustic insulation.

We aspire to become a preferred provider of project-related services, providing services of the highest quality and approaching our Customers with integrity and partnership.

Multiserwis

A strong partner

- At present, Multiserwis employs more than **3500 employees** at construction sites all over Europe. **With revenues totalling PLN 628,1 million in 2016**, it is the largest Polish company in the industrial insulation and industrial scaffoldings sectors.
- Safe and timely completion of projects, high quality of services, reliability, and integrity in approaching our Customers are our priorities.
- By choosing us, you gain a strong partner that can guarantee you a complexity of provided services, reliability and professional technical support.

Preferred partner for every task



WE
MAKE
IT
WORK

Four pillars of our business provides a stable foundation.

Our corporate responsibility to clients, employees, society and the environment is defined by the following principles:

COMPLIANCE

Our compliance system meets international standards. Our Code of Conduct serves as the basis for compliance rules that are valid throughout the Group.

HEALTH

We create working conditions which maintain the health of our employees, and active preventive health care.

SAFETY

We are committed to occupational safety at all levels of the Group and together seek to achieve the goal of “zero harm”.

ENVIRONMENT

By taking care of the environment we are taking care of the quality of our lives.

QUALITY

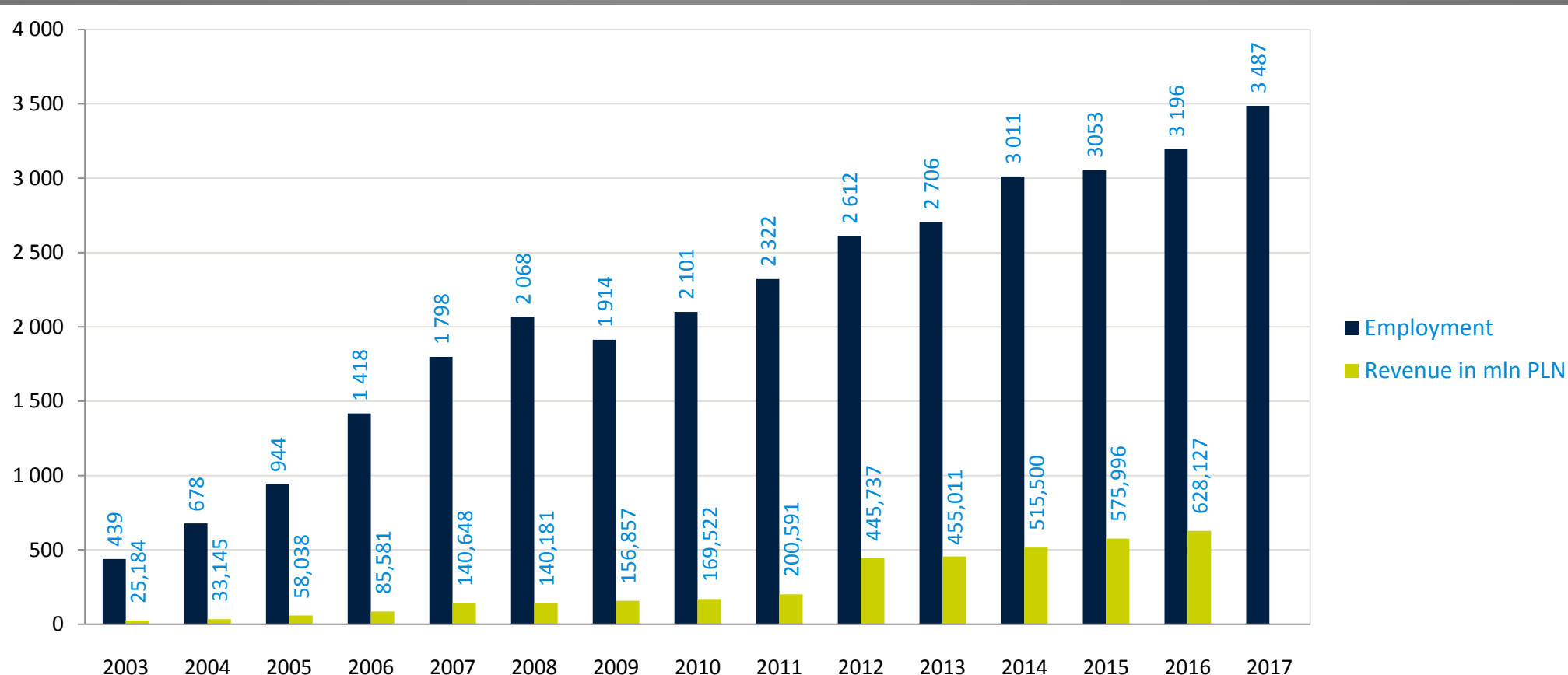
There is no better reference than good quality.

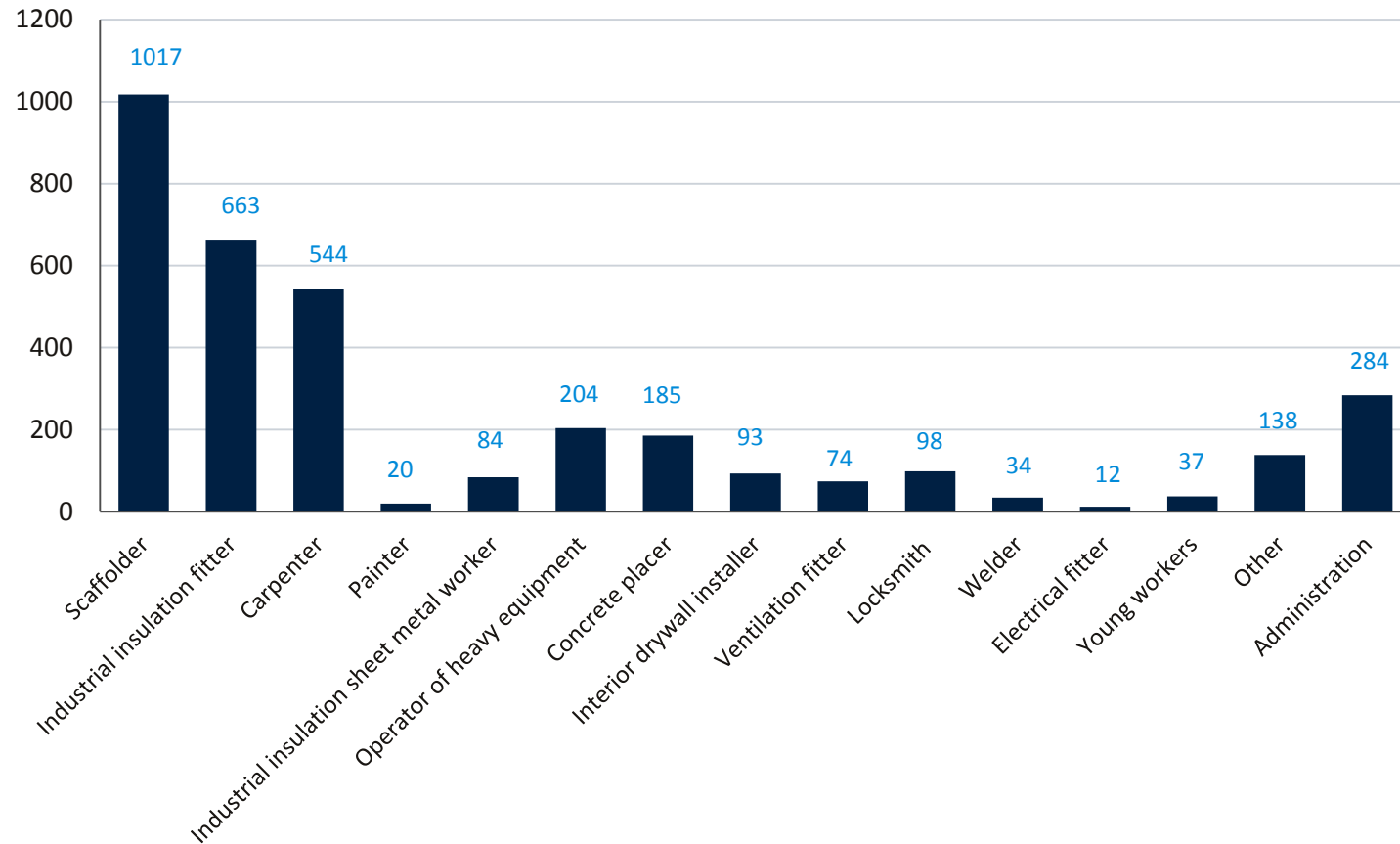
For years, we have certificates: OHSAS 18001 SCC/VCA ISO 9001 ISO 14001



Facts and figures 2003-2017

Strona 8





A low-angle photograph of four tall, silver industrial distillation columns against a clear blue sky. The columns are wrapped in reflective insulation and feature yellow safety railings and ladders. The perspective makes the columns appear to converge towards the top of the frame.

MULTISERWIS

There is no better reference than good quality

Industrial insulation

Industrial insulation

Your success – Our service range

MULTISERWIS

TECHNICAL INSULATION

Thermal insulation

Power boilers
Waste incinerators
Biomass incinerators
Electrostatic precipitators
Pipelines and channels
Turbines
Tanks and technological devices

Cold insulation

Technological devices
Pipelines
Tanks

Acoustic insulation

Fans
Turbines
Filters, channels
Bolting mills, blowers

Insulation of facades

Buildings and industrial facilities

Insulation of technical interior fittings

Power boilers
Waste incinerators
Biomass incinerators
Electrostatic precipitators
Pipelines and channels

BACK-UP ELECTRICAL HEATING

Tanks and pipelines

Feeding hoppers, conveyors

Control and measurement instruments and automation systems

Tanks

Loading (pouring) arms

Driveways



Industrial insulation

Your task – our solution



Insulation of boiler pipelines during the modernization of blocks 5, 7, 8, 11, 12, 9 and 10 at the Belchatów Power Station | Poland.

Scope of work:

- insulation of boiler pipelines and fittings,
- the insulated area totalled **350,000 m².**

Client Babcock Borsing
Steinmüller GmbH

Volume million PLN

Period 2010 – 2012

Industrial insulation

Your task – our solution



Construction of the cement mill No. 4 at the GóraŹdŹe Cement Plant | Poland.

Scope of work:

- delivery and installation of thermal insulation for the core technological equipment of the new mill: filters, fans, dust removal ducts and the slag dryer,
- with a total insulated area of **6,700 m².**

Client GóraŹdŹe Cement S.A.

Volume 0,955 million PLN

Period 2012

Industrial insulation

Your task – our solution



Construction of the terephthalic acid plant PKN PTA Włocławek | Poland

Scope of work:

- insulation of pipelines (**48,000 m²**),
- insulation of instruments (**6,800 m²**),
- installation of heating cables (**35,000 m**),
- assembly of scaffoldings (**71,500 m³**).

Client Mostostal S.A. Warszawa

Volume 17 mln PLN

Period 2009 – 2010



MULTISERWIS

Your competent partner in conquering altitudes

Industrial Scaffolding

Industrial Scaffoldings Branch

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Headquarters of the branch in Ostrzeszów.

Today, we are a leader in the Polish scaffolding market and an important provider of scaffolding services in western and northern Europe.



Industrial Scaffoldings Branch has 2 plants:

- **Branch in Ostrzeszów**- ul. Jana Pawła II 23, 63-500 Ostrzeszów, Tel. 62 59 59 100, Fax 62 59 59 209, e-mail: sekretariat.multiserwis@bilfinger.com
- **Plant in Upper Silesia** - ul. Magazynowa 1, 42-530 Dąbrowa Górnicza, Tel. 32 261 58 22, Fax 32 261 01 88

General information



Our activities focus on the following industry sectors:

- Energy industry
- Petrochemical industry
- Chemical industry

We provide services such as:

- Assembly and dismantling of scaffoldings
- 24-hour scaffolding service

Available resources

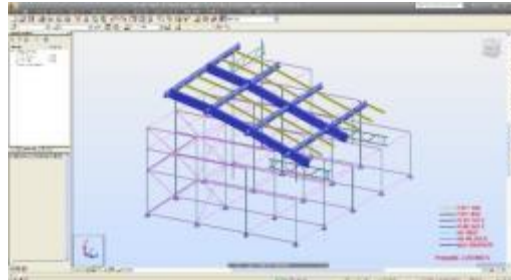
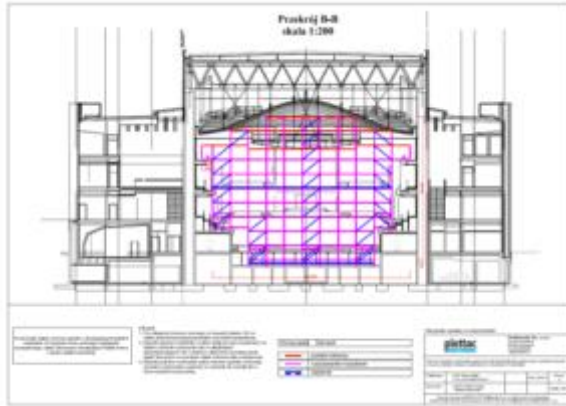
Scaffolding potential	Weight [tonnes]	Quantity [m ² /m ³]
Altrad Plettac	6 700	437 000
Layher Allround	1 752	113 000
TOTAL:	8 452	550 000

As at 24.07.2017.

MULTISERWIS

Design

From design ...



to results delivery ...

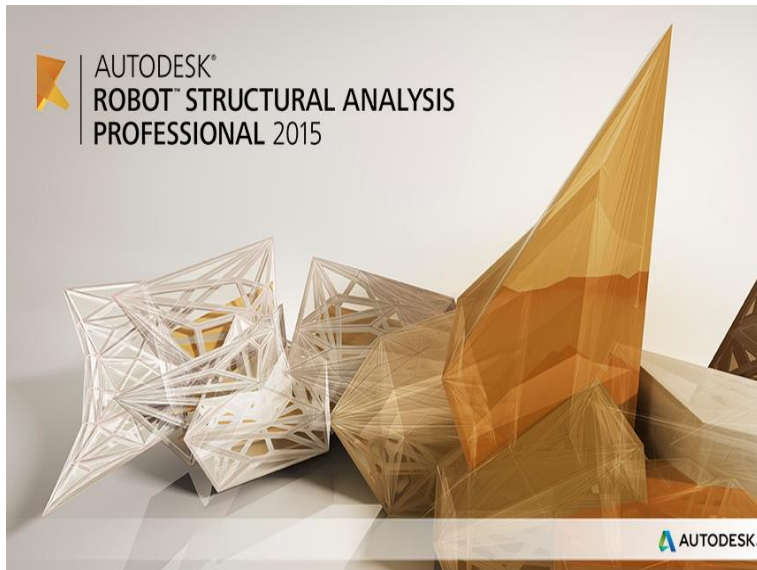


We provide comprehensive services, among other things, through:

- ✓ reliable supervision of the assembly and dismantling work
- ✓ excellent technical documentation, which are our advantages.

Design

Industrial Scaffoldings Branch has many years of experience in designing scaffoldings. We perform technical documentation for our scaffoldings, static calculation and plans of assembly of scaffolding.



Robot Structural Analysis



AutoCAD LT



ZWCAD

Industrial Scaffoldings

Your task – our solution



Building of the National Symphonic Orchestra of the Polish Radio in Katowice | Poland.

Scope of work:

- supporting / working scaffoldings with a platform under the structure of acoustic ceiling and scaffoldings for facade and finishing works:
 - modular/facade scaffoldings: 125,000 m²/m³
 - working platform: 2,000 m²

Client Warbud S.A., Warsaw

Volume 1,35M PLN

Period 12.2012 – 09.2014

Industrial Scaffoldings

Your task – our solution



Tagebau Reichwalde Mine in Boxberg | Germany

Scope of work:

- scaffoldings for anticorrosive and painting works on an excavator:
 - modular scaffoldings – 66,000 m³
 - working platform – 10,000 m²

Client Bilfinger arnholdt GmbH

Volume 0,56 M €

Period 05.2013 – 11.2013

Industrial Scaffoldings

Your task – our solution



Turów Power Plant in Bogatynia | Poland.

Scope of work:

- scaffoldings for the Wet Flue Gas Desulphurization Installation:
 - modular scaffoldings – 130,000 m²/m³
 - sliding roofing

Client Plasticon Composites International Contracting BV, Bilfinger Duro Dakovic Montaza, Babcock Noell GmbH

Volume 3 M PLN

Period 03.2014 – 12.2015

A photograph of four construction workers in orange high-visibility jackets and hard hats (three yellow, one blue) standing in front of a large tunnel entrance. A white truck is visible inside the tunnel. The background shows the rough, rocky interior of the tunnel.

MULTISERWIS

The highest effectiveness of work and safety at any construction site
– this is a challenge we have taken on

Installation services



Excavation works – Vasatunnel Odenplan | Sweden

Scope of work:

- Tunnel drive works
- Shotcreting
- Heavy machine operating
- Carpentry

Client Bilfinger Construction

Volume €5 million

Period 01.2010 – 10.2013

Plettac RUSZTOWANIA

Your task – our solution

MULTISERWIS

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Excavation works – Wienerwald Tunnel | Austria

Scope of work:

- Heavy machine operating
- Shotcreting
- Concrete and reinforcement works
- TBM operating
- Locksmith works

Client JV Porr-Hochtief-Züblin

Volume €18 million

Period 10.2005 – 02.2010

Plettac RUSZTOWANIA

Your task – our solution

MULTISERWIS

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Fire lining – A1 Landy Tunnel | Paris

Scope of work:

- Fire protection
- Assembly of steel constructions

Client BIS Gerber

Volume €1.1 million

Period 07.2010 – 10.2013

Plettac RUSZTOWANIA

Your task – our solution



M&E Installations and Segment Factory – MCG Malmö Citytunnel | Sweden

Scope of work:

- Invert and segment production
- Logistic works at segment yard
- Installation of M&E:
 - cable traces,
 - fire fighting pipes,
 - grounding rails and handrails

Client MCG Citytunnel Group

Volume €8.5 million

Period 03.2006 – 02.2009

Plettac RUSZTOWANIA

Your task – our solution



Special Foundations – Anslutning Stockholm Södra | Sweden

Scope of work:

- Special foundations
- Welding
- Formworks and concrete works
- Drilling machine operating

Client Bilfinger Industrier

Volume €7.9 million

Period since 03.2010

Plettac RUSZTOWANIA

Your task – our solution

MULTISERWIS

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Industrial insulation – STATOIL Mongstad | Norway

Scope of work:

- Insulation
- Scaffolding erection
- Anti-corrosion

Client Bilfinger Spezialtiefbau

Volume €6.6 million

Period since 02.2013

A close-up photograph of a metal fire extinguisher. The extinguisher has a silver-colored metal body and a black handle. A white label is attached to the side, featuring the text "Lambda Fire & Safety" and a barcode. Below the barcode, the label lists several identification numbers: "Jacket No: 272 DEL 1/2", "BNo: Snehro", "TestNo: termisk", "Area:", "LineNo:", "TagNo: OLV 1", "Class: 04", and "Checked by QC no:". A blue rectangular overlay covers the bottom portion of the image, containing yellow and white text.

MULTISERWIS

There is no better reference than good quality

Production and Trade

Production and Trade

Your success – Our service range

MULTISERWIS

PRODUCTION IN THE WORKSHOP

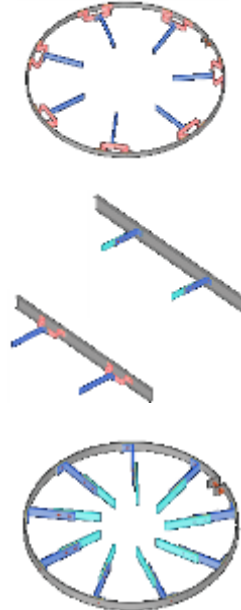
Sheet metal products



Specialist products



Supporting constructions



Insulation mattresses



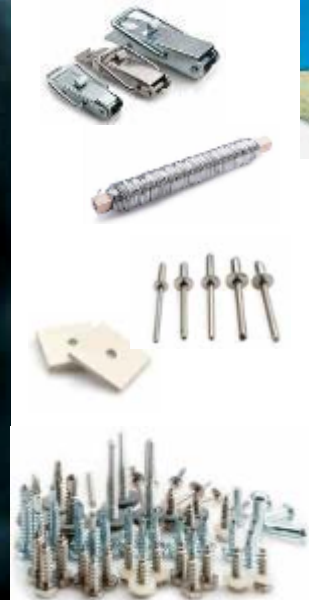
Production and Trade

Your success – Our service range

MULTISERWIS

TRADE IN INSULATION MATERIALS

Fasteners
for insulation



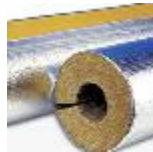
Insulation materials
for the industry
and energy sector



Materials for thermal
insulation
of buildings



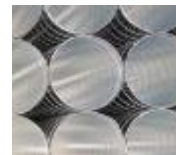
Materials for
insulation of
installations
in HVAC buildings



Anti-condensation
insulation materials



Materials for
insulation of
ventilation and air-
conditioning ducts



A company appreciated by many customers

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In 2006, we won recognition as one of the «Best Enterprises of Europe» on the market of insulation and assembly services in the industry and construction for industrial production in Poland.

solidna
firma 2016



These awards are given to companies which promote the principles of business integrity and entrepreneurial culture in business.



PRZEDSIĘBIORSTWO
FAIR PLAY
2016



QI order – best quality management.



QI is an award for companies which have put in place a quality assurance system. We have taken part in the QI competition since 2008.



QI services – best quality services.



Award for companies who promote Corporate Social Responsibility.



The European Medal is awarded to companies for services and products that meet the European quality standards. We were awarded our first European Medal in 2004.

Multiserwis is a member of ...



BCC is a prestigious Club of entrepreneurs and the country's largest organization of individual employers.



UNIBUD Corporation of Building Companies.



Polish Association of Industrial Insulation Contractors.



Polish Economic Chamber of Scaffolding



The mission of the Silesia Chamber of Commerce is the development of entrepreneurial spirit and support for businesses.



The Chamber of Commerce in Opole is an institution providing support for economic development of the region and creating a climate favourable to the development of entrepreneurial spirit.



European Association of Insulation Contractors



Polish Chamber of Power Industry and Environment Protection

Multiserwis is a member of Chambers of Commerce and Associations

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Norwegian-Polish Chamber of Commerce
(NPCC)



Tekna - Tekniks-naturvitenskapeling
forening



Swedish Construction Federation
in Stockholm



Danish Construction Association in
Copenhagen



Verband österreichischer Dämmunternehmen

MULTISERVIS

WHAT CAN
WE MAKE
WORK
FOR YOU?